



How to Register a Timeslot for Lap Lane Swimming



NEW – Lap Lane Reservation System

- Bookings online will be in 1-hour increments; please adhere to booking times and reduce interaction between those entering and leaving the facility.
- Each lap lane will host up to 4 swimmers at a time.
- No drop in's - membership access only via online reservations
- Credits / refunds will not be issued for no shows.
- Each day has 4 timeslots available; 2 in the morning and 2 in the afternoon.
- Lane availability will be between 6:30am – 2:00pm. Reservable hours are:
 - 6:30am / 7:30am / 12:00pm / 1:00pm
- Bookings cannot be made more than 1 day in advance and must be at least 1 hour in advance.
- Flutter boards and pull buoys are available for use and disinfected after each use.
- Goggles are strongly recommended and available for purchase at the front desk. No other equipment will be available.
- Frequent touch points in the Aquatic Centre are cleaned every 2 hours and changerooms are cleaned between 11:00 and noon with a full clean of the facility at the end of the day. All users are expected to follow safety protocols as illustrated on signage throughout the facility.

REMEMBER: If you have had a membership with us, you already have an account!



Ready to Get Started?

- Log in to [ACTIVEnet](#) to reserve a timeslot for lap lane swimming.
- If you have registered in a program or had a membership with us, you likely already have an account with us. Your login will be your email. To retrieve your password, click on the "**forgotten password**" link to access it.
- If you are a new user, you need to set up your account before registering. Just [follow this link](#), click on "Create New Account" and follow the instructions.
- Need more info? Check out the following information.

Once you are set up with an account, login, and are a membership holder, you may reserve a timeslot for lap lane swimming.

Once you have your account, login and proceed to **Reservations**.



Click on “Quick Reserve” > Choose the Facility (Lap Lane Reservations) > choose the date, and time range you want to check for availability > click “Check Availability”

REMEMBER: You may only book at least 1 hour in advance, and no more than 1 day in advance.

Selection

*Facility/Equipment Group (Required) **Lap Lane Reservations**

Facilities are grouped according to location and type.

Reservation Date 2020 Aug 10

Time Range 7:00 am to 5:00 am
 pm pm

Check Availability

When you “Check Availability” you will see the timeslots available and broken down into three speeds.

Enter “Event Name” > enter number of guests (1) in the lane speed of choice > choose your timeslot > Click “Reserve”

▼ Availability for Mon, Aug 10, 2020

Event Name:

[Hide Advance Booking Restrictions Info](#)

Name	Type	Number of Guests	Qty of Equipment	6:30am	7:30am	8:30am	9:30am	10:30am	11:30am	12:30pm	1:30pm
Fast Lap Lane 5/6 - Bookings cannot be made more than 1 day(s) in advance - Must be booked at least 1 day(s) in advance	Facility	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Medium Lap Lane 3/4 - Bookings cannot be made more than 1 day(s) in advance - Must be booked at least 1 day(s) in advance	Facility	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Slow Lap Lane 1/2 - Bookings cannot be made more than 1 day(s) in advance - Must be booked at least 1 day(s) in advance	Facility	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Calculate Charges

Reserve

That's it!

If all requirements have been met, you should have reserved your timeslot for a lane swim.



Now that you are all booked.... please remember....

- Changeroom access will be limited; swimmers are expected to arrive in their swimsuit but will be able to change afterwards before leaving.
- Lockers will not be available for use; you will be provided with a small basket and designated location on the pool deck for your belongings.
- Entrance to the Aquatic Centre will be through the viewing area doors and a one-way traffic flow will be enforced.
- Water fountains have been disabled so bring your water bottle if needed.
- Please use the Campbell Avenue entrance and exit doors to gain access to the facility.
- You will be required to check in at the front desk and scan your membership card when you arrive.
- Please adhere to all signage.
- We look forward to seeing you again!