

City of Revelstoke Strategic Plan



June 19, 2020 Update

This City of Revelstoke Strategic Plan was developed by Council with input from senior staff and outlines priorities for the 2018-2022 term of office.

COUNCIL VISION STATEMENT

"The City of Revelstoke strives to be an innovative, adaptable and resilient organization that is focused on service"

The work of the City is also guided by the vision and policies outlined in the City of Revelstoke Official Community Plan.

COUNCIL MISSION STATEMENT

"To deliver municipal services and responsible governance for citizens of Revelstoke while managing public assets and fostering the economic, social and environmental well-being of the community"

CORE SERVICES

Core services are the foundation of the work of the City and are the focus of the vast majority (85%-90%) of all the City's human and financial resources. The smooth delivery of these essential services generally goes unnoticed, but they are at the very heart of what the City does on behalf of citizens.

The City of Revelstoke strives to excel in six core service areas:

- Good governance, administration and community engagement;
- Public safety (police, fire and emergency planning);
- Community planning and development services;
- Public works, infrastructure and engineering;
- Parks, recreation and culture; and
- Community economic development.

The Strategic Plan does not detail the ongoing core work of the City but rather identifies those specific areas that Council identified as key areas of focus for the 2018-2022 term of office.

OPERATING VALUES

The City of Revelstoke values:

Integrity: being honest and demonstrating strong ethical principles.

Respect: having due regard for others' perspectives, wishes, and rights.

Collaboration: the ability to lead, listen to, and positively influence others; and coming together to create or meet a common goal through collective efforts.

Accountability: the obligation and willingness to accept responsibility and account for one's actions.

Openness: to new ideas and innovation.

Sustainability: balanced social, economic and environmental sustainability for future generations.

Adaptability: the ability to prepare for and adapt to new circumstances, opportunities and challenges.

Foresight: anticipating and preparing for the future.

2019-2020 STRATEGIC FOCUS INITIATIVES

In addition to striving for excellence in the six core service areas Council will focus on five strategic areas over the 2018-2022 term of office.

Livability: to aspire to a high quality of life and a desirable and livable city for citizens and visitors.

Council Initiatives

- **Update the City of Revelstoke Official Community Plan (OCP)** to articulate a current shared community vision, hear the voices of and engage the community, and align the OCP with other key policy documents.
- **Address housing needs and affordable housing challenges** to provide accessible housing and an adequate supply of the right types of housing and address vacation rental issues.
- **Provide communication and engagement opportunities for the public (to provide feedback to the City)**

Infrastructure: to provide sound stewardship of the City's infrastructure and facility assets.

2019-2020 Initiatives

- **Initiate and complete a City of Revelstoke liquid waste management plan (LWMP)** to create a long-term plan including asset management and financing for liquid waste and to address current liquid waste issues.
- **Implement development cost charges** to fund infrastructure needs.
- **Further develop asset management planning and implementation** to ensure responsible stewardship of City assets.

Sustainability: to make decisions that satisfy the needs of the present without adversely affecting the ability of future generations.

2019-2020 Initiatives

- Enable the City of Revelstoke to adapt to and mitigate the impacts of climate change.
- **Initiate the processes to become a "Bear Smart" Community**
- **Pursue methods to ensure the financial sustainability**

Emergency Planning: to ensure the City is prepared to respond to and manage emergency situations and secure the safety of citizens and visitors.

- **Complete Emergency Plan update** to assess risks and provide response plans in the event of emergencies.

Organizational Resilience: to ensure the City organization delivers service excellence to citizens and visitors.

- **Streamline work and approval process** to facilitate efficient and effective processes and use of City resources.
- **Focus on creating a service culture** to improve service to the public.
- **Focus on implementing opportunities for diversity and inclusion into City operations**